



MARIANA FERNANDA DA SILVA

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📍 Cuiabá | Mato Grosso | Brazil

🖥 mariana-silva.netlify.app

EDUCATION

Information Systems
Federal University of Mato Grosso
2024 - 2028

Cibersecurity
UNIC | Distance Learning
2025 - 2027

HABILITIES

- HTML5, CSS3, JAVASCRIPT, REACT, NODE.JS
- PYTHON (INTERMEDIATE)
- SQL (Queries, Joins, Data Structuring)
- Git e GitHub (Version control)
- APIs Rest and service integration
- Power BI (dashboards and data visualization)
- UI/UX (intermediate)
- Clear and empathetic communication
- Problem-solving mindset
- Organization and attention to detail
- Teamwork and agile collaboration
- Customer-focused and solution-oriented

LANGUAGES

English | Intermediate
Spanish | Intermediate

About Me

I am deeply passionate about technology. I have experience in both technical support and SaaS application development, combining strong customer service skills with hands-on knowledge in programming and infrastructure. I am constantly seeking innovative solutions and continuous improvement of my skills.

WORK EXPERIENCE

April 2024 – September 2024 | 6 months
BSX Technology | ERP Management System
Junior Support Analyst

- Provided first-level technical support to clients using ERP systems, resolving operational issues, system errors, and user inquiries;
- Worked with SQL databases, performing data extraction, error correction, and structural queries;
- Assisted in system implementation, testing, and environment configuration;
- Documented support tickets and solutions in the internal helpdesk system.

November 2025 – April 2025 | 6 months
POLITEC
IT Trainee

- Provided customer service and support in the issuance processes of the new National Identity Card;
- Operated the internal civil identification system and managed control spreadsheets;
- Maintained direct contact with the public and handled digital administrative routines.



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FREELANCER

Junior Fullstack Dev

- Developed responsive websites and custom user interfaces using HTML, CSS, JavaScript, and React.js;
- Built pages and systems with a focus on performance, basic SEO, and user experience (UX);
- Created landing pages, institutional websites, study tracking platforms, and social impact projects.

CERTIFICATIONS

- Artificial Intelligence Workshop | UFMT | 10h
- Generative AI with Microsoft Copilot | DIO & Caixa Econômica | 39h
- Database I: Fundamentals | IFMT | 20h
- Data Structures | IFMT | 20h
- JavaScript | Udemy | 38h
- Computer Skills + Microsoft Office + Power BI | Udemy | 217h
- Web Front-End Development | Udemy | 112h
- Communication and Public Speaking | Gustavo Farias – Udemy | 6.5h
- Databases and NoSQL | Udemy | 52h
- Information Security | CURSA | 4h
- Node.js – Complete Course | CURSA | 9h

EVENTS & PROJECTS

- ELASOFT | My startup project that won the Enactus Brasil Hackathon 2025
- 📍 FACC Auditorium – UFMT
- ELASOFT | My startup project selected for the Fácil Summit 2025 award competition
- 📍 FACC Auditorium – UFMT
- EagleWeb | My personal brand under which I develop customized website projects
- Participated in the Academic Week hosted by students from the Institute of Computing – UFMT